

MAXIMIZING CURB APPEAL OF COMMERCIAL PROPERTIES



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DRIVE HIGHER RETURNS

In commercial real estate, **presentation is profit.**

Buyers shop with their eyes — even in commercial. The right presentation can shift your buyer pool from bargain hunters to investors with capital.

It's easy to think that curb appeal is something reserved for homes, not warehouses, office buildings, or retail centers.

But first impressions drive value in every asset class — and in commercial properties, they often *determine which listings attract serious, qualified buyers and which ones are quietly passed over.*

WHY CURB APPEAL MATTERS

In the residential world, buyers shop emotionally. In the commercial world, buyers shop strategically — but emotion still plays a role.

A clean, well-maintained, visually appealing property communicates competence and care. It tells investors that the current ownership has been proactive, not reactive, and can result in a faster closing.

When a property photographs beautifully, shows cleanly, and feels well-managed, it immediately conveys less perceived risk. That's the same principle that drives premium pricing in high-end homes — and it's just as powerful in commercial transactions.

PSYCHOLOGY OF PRESENTATION

Buyers don't make decisions based solely on spreadsheets. They also make judgments within seconds of seeing a property.

Even if your potential buyer is an institutional fund or a seasoned developer, presentation still matters. An attractive property:

- Makes investors assume stronger tenant retention.
- Suggests lower deferred maintenance.
- Implies more reliable income streams.
- Reduces perceived management headaches.

START WITH THE BASICS

1. Exterior Maintenance

Repaint, power wash, repair trim, update signage, upgrade lighting and refresh landscaping.

2. Parking and Access

Parking lots and entryways are the first and last thing buyers see. Sealcoat, stripe, repair curbs, and make sure lighting is inviting. Ensure truck access areas are clean and clearly marked.

3. Windows and Doors

Dirty glass, faded tint, or outdated door systems suggest neglect. Bright, clean windows and upgraded entry points communicate security and professionalism.

PROFESSIONAL

PRESENTATION

The same techniques used to market high-end residential or hospitality assets can elevate your listing dramatically.

- **Architectural Photography:** Capture angles that highlight scale, symmetry, and light.
- **Aerial Drone Footage:** Give context — access points, visibility, nearby businesses, and growth corridors.
- **Video Tours:** Showcase interior flow, tenant quality, and mechanical updates.
- **Branded Offering Memorandums:** Use clean, cohesive design to reinforce professionalism.

TENANT & PRESENTATION

INTERIOR

Even if the buyer is purchasing for income rather than occupancy, interior presentation still influences perception.

Encourage tenants to declutter, refresh common areas, and remove outdated signage. A tidy, organized space makes investors feel confident that the property has been respected and managed consistently.

If the building includes vacancies, stage those spaces as flexible and ready for use. Clean lines, good lighting, and neutral finishes help buyers envision future potential.

BRANDING YOUR PROPERTY

Branding isn't just a marketing term — it's an investment tool. Naming your property, developing consistent signage, and presenting it as a recognizable brand can elevate its perceived market position.

For example:

- A retail center can be branded around its anchor tenants or neighborhood identity.
- An office complex can use a modern, minimalist logo and signage system to project professionalism.
- An industrial facility can emphasize logistics access and operational scale.

When your property is marketed as a brand rather than a building, buyers remember it — and that memory increases perceived value.

PERCEPTION DRIVES VALUE

Perceived value often becomes real value. When a property looks well cared for, buyers factor in lower risk and assign a higher cap rate tolerance — meaning your NOI can translate into a stronger sale price.

Buyers equate quality presentation with quality management. It's a signal that your asset will transition smoothly and continue performing.

That signal — visual confidence — is one of the most powerful advantages you can create as a seller.

PREPARE NOW SHINE LATER

Those who start early will benefit from lead time, better vendor availability, and stronger first impressions.

This year is the time to invest in small but high-impact upgrades:

- Paint, signage, and exterior lighting
- Landscaping and entry improvements
- Updated photography and marketing assets

When buyers start shopping aggressively again, your property will already be the one that stands out — the one that looks “turnkey,” even before they see the numbers.

FINAL THOUGHTS

Luxury isn't about the price point; it's about the presentation standard.

When you apply luxury-level care to your commercial property, you're not just upgrading appearances — you're signaling value, reducing risk perception, and attracting more qualified, confident buyers.

Think beyond maintenance. Think presentation strategy.

Because in this next market cycle, the properties that show best will sell first — and sell stronger.

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